

## We're excited to roll out a special package for Cyberport incubatees!

As highly differentiated businesses responsible for driving innovation in ecommerce, we realize that you have complex needs that often require specialized resources and particularly expedited responses. You're moving quickly and constantly innovating and iterating everyday — much like us! To help ensure that you're best positioned for success right from the start, we would love to offer you the following:

	Regular User	Partner Program User
Core Processing Discount	-	\$250,000 <sup>1</sup>
Onboarding	General support	Dedicated specialist
Priority Beta Access	-	✓
Priority Event Access	-	✓
Stripe Business Essentials	-	1 hour in person or online
Support	< 24 hours	< 6 hours <sup>2</sup>

### REDEMPTION DETAILS

- 1/ Sign up for a Stripe account at <https://dashboard.stripe.com/register>
- 2/ Activate your account at <https://dashboard.stripe.com/account/details>
- 3/ Send an email to [partner-program-hk@stripe.com](mailto:partner-program-hk@stripe.com) with the subject: 'Cyberport incubatee' and forward this attachment on in the email body. We'll get you all set up!

<sup>1</sup> The first \$250,000 HKD of your volume on Stripe will be free of fees. Applies to new Stripe users who have yet to receive free processing credits. Eighteen-month expiration date.

## **PARTNER PACKAGE DETAILS**

### **Core Processing Discount**

\$250,000 in free processing for all new Stripe users with a direct integration (18-month expiration).

### **Onboarding**

A dedicated specialist will work with you and your dev team on your Stripe integration to get you up and running as quickly as possible.

### **Priority Beta Access**

Stripe aims to be the catalyst for entrepreneurship and innovation. We are constantly building new products, entering new markets and working towards better supporting forward-thinking businesses. As such, you will have preferential access to our beta products as they become available!

### **Priority Event Access**

Stripe frequently holds events for our users including technical 1:1 office hours, best practice deep dives from industry leaders and networking. You'll be the first to hear!

### **Stripe Business Essentials**

We want to ensure that we are best supporting you in your current state and that we are well positioned to help drive your continued growth. During our chat we will discuss ways to increase conversion, mitigate fraud, optimize declines, reduce currency conversion costs and more! Thinking about going international, exploring different payment methods or adding a new product – during our chat we will also discuss your near term growth considerations in order to align on next steps.

### **Support**

Our most experienced support team members will ensure that your support messages are handled with expert attention in less than 6 hours.