



Training Schedule

May – September 2016

May

Course	Duration	Date
ISO/IEC 27001 ISMS Lead Auditor Transition	2 days	May 12-13
ISO/IEC 27001 ISMS Implementation	2 days	May 23-24
ISO 9001 QMS Transition	1 day	May 11
ISO 9001 QMS Implementing Changes	2 days	May 11+13
ISO 9001 QMS Auditor Transition (IRCA Registration No.:A17863)	2 days	May 11-12
ISO 9001 QMS Internal Auditor	2 days	May 9-10
ISO 14001 EMS Transition	1 day	May 18
ISO 14001 EMS Implementing Changes	2 days	May 18+20
ISO 14001 EMS Auditor Transition	2 days	May 18-19
ISO 22301 BCM Implementation	2 days	May 23-24

June

Course	Duration	Date
ISO/ IEC 27001 ISMS Implementation	2 days	Jun 20-21
ISO/ IEC 27001 ISMS Lead Auditor (IRCA Registration No.A17287)	5 days	Jun 15-17+20-21
ISO 9001 QMS Transition	1 day	Jun 1
ISO 9001 QMS Implementing Changes	2 days	Jun 1+3
ISO 9001 QMS Auditor Transition (IRCA Registration No. :A17863)	2 days	Jun 1-2
ISO 9001 QMS Lead Auditor (IRCA Registration No.:A17955)	5 days	Jun 13-17
ISO 14001 EMS Transition	1 day	Jun 6
ISO 14001 EMS Implementing Changes	2 days	Jun 6+8
ISO 14001 EMS Auditor Transition	2 day	Jun 6-7
ISO 14001 EMS Internal Auditor	2 days	Jun 27-28
ISO 50001 EnMs Auditor/ Lead Auditor (IRCA Registration No.:A17583)	5 days	Jun 1-3 + 6-7
ISO 31000 RSM Implementation	1 day	Jun 14

Contact us for more details

T: +852 3149 3319

E: ricky.ng@bsigroup.com

www.bsigroup.com/en-hk

July

Course	Duration	Date
ISO/IEC 27001 ISMS Internal Auditor	2 days	Jul 7-8
ISO/IEC 27018 Security Techniques – Code of practice for protection personally identifiable information (PPI) in public clouds acting as PPI	2 days	Jul 20-21
ISO 20000 ITSM Requirements	1 day	Jul 14
ISO 20000 ITSM Implementation	2 days	Jul 14-15
ISO 9001 QMS Transition	1 day	Jul 4
ISO 9001 QMS Implementing Changes	2 days	Jul 4+6
ISO 9001 QMS Auditor Transition (IRCA Registration No.:A17863)	2 days	Jul 4-5
ISO 9001 QMS Internal Auditor	2 days	Jul 7-8
ISO 14001 EMS Transition	1 day	Jul 20
ISO 14001 EMS Implementing changes	2 days	Jul 20+22
ISO 14001 EMS Auditor Transition	2 days	Jul 20-21
ISO 14001 EMS Lead Auditor	5 days	Jul 18-19+25-27
ISO 50001 EnMs Internal Auditor	2 days	Jul 25-26

August

Course	Duration	Date
ISO/IEC 27001 ISMS Transition	1 day	Aug 4
ISO/IEC 27001 ISMS Lead Auditor Transition (IRCA Registration No.A17694)	2 days	Aug 4-5
Advanced Auditing for CSA STAR Certification	2 days	Aug 29-30
ISO 20000 ITSM Internal Auditor (APMG accredited)	3 days	Aug 10-12
ISO 9001 QMS Transition	1 day	Aug 15
ISO 9001 QMS Implementing Changes	2 days	Aug 15+17
ISO 9001 QMS Auditor Transition (IRCA Registration No. :A17863)	2 days	Aug 15-16
ISO 9001 QMS Lead Auditor (IRCA Registration No.:A17955)	5 days	Aug 10-12+18-19
ISO 14001 EMS Transition	1 day	Aug 22
ISO 14001 EMS Implementing Changes	2 days	Aug 22+24
ISO 14001 EMS Auditor Transition	2 days	Aug 22-23
ISO 14001 EMS Requirements	2 days	Aug 8
ISO 14001 EMS Implementation	2 days	Aug 8-9
ISO 50001 EnMs Requirements	1 day	Aug 25
ISO 50001 EnMs Implementation	2 days	Aug 25-26

Sept

Course	Duration	Date
ISO/IEC 27001 ISMS Requirements	1 day	Sept 8
ISO/IEC 27001 ISMS Implementation	2 days	Sept 8-9
ISO/IEC 27001 ISMS Auditor/Lead Auditor (IRCA Registration No.A17287)	5 days	Sept 21-23+29-30
ISO 10012 Introduction to Data Protection (Personal Information Management System)	1 day	Sept 2
ISO 9001 QMS Transition	1 day	Sept 7
ISO 9001 QMS Implementing Changes	2 days	Sept 7+9
ISO 9001 QMS Auditor Transition (IRCA Registration No. :A17863)	2 days	Sept 7-8
ISO 14001 EMS Transition	1 day	Sept 13
ISO 14001 EMS Implementing Changes	2 days	Sept 13+15
ISO 14001 EMS Auditor Transition	2 days	Sept 13-14
ISO 14001 EMS Internal Auditor	2 days	Sept 22-23
ISO 50001 EnMs Auditor/ Lead Auditor (IRCA Registration No.:A17583)	5 days	Sept 19-21+26-27
ISO 31000 RSM Implementation	1 day	Sept 2

Learn more about the courses...

Performance



ISO 9001 Quality Management

This training is designed for organizations of all size and sectors. Our courses will help you continually monitor and manage quality of your performance across all operations. You will learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. By embedding ISO 9001 you will drive positive customer experiences by achieving consistency in your quality of services.



ISO 20000 Information Service Management

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services. Take our IT Service Management Training Courses to achieve best practice and overall business continuity. Disruption to IT services management can bring business operations to a halt, damaging your reputation through lost time and profit. A code of practice is crucial to the IT community in any sector. Our courses can be tailored to your needs and delivered onsite or through a public programme.

Sustainability



ISO 14001 Environmental Management

This Environmental Management Systems (EMS) training puts environmental best practice at the heart of your operations. It enables your business to grow and succeed while reducing its impact on the environment. You will learn how to meet the latest EMS policy requirements and benefits from a structured approach to achieve environmental objectives.



ISO 50001 Energy Management

This ISO 50001 Energy Management Systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets and reduce cost. We can help you create awareness and embed a culture of best practice when managing energy across your organization, allowing you to reduce your impact on the environment.



ISO 10002 Customer Satisfaction

ISO 10002 Customer Satisfaction and Complaints Handling provides a solid foundation in all aspects of the audit process. Delegates are taken through a structured programme that includes a balance of theory and practice using a combination of workshops and practical exercises enabling them to gain an understanding of the key activities for auditing and the ISO10002:2004.



**ISO/DIS 45001 / OHSAS 18001
Occupational Health & Safety Management**

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. This Occupational Health and Safety Training Courses equip you with the skills to ensure you are OHSAS 18001 compliant and will help you understand the principle of setting up a robust framework to manage all your health and safety needs. This will help you to build customer, supplier and employee confidence, protect the people you work with every day and gain the confidence and competencies to eliminate operational and health risks to all stakeholders.



ISO 13485 Medical Devices - Quality Management

This ISO 13485 quality management system training will help you to demonstrate your ability to provide medical devices and related services that consistently meet regulatory requirements.



ISO 27001 Information Security Management

Treats to valuable customer data and business information are now more prevalent than ever. With our Information Security Management Training you'll gain confidence in the protection of your company's data. This course enables delegates to measure and reduce information security risk, and understand the principles of setting up your own Information security Management Systems (ISMS) to deliver customer confidence and reduce your exposure to the implications of breaches.



ISO 31000 Risk Management

Organizations of any size have always striven to manage their risks in some way. Those organizations without a formalized system for dealing with business uncertainties can benefit from a better understanding and structured implementation of risk management. These courses are intended for managers and prospective implementers of risk management, and for stakeholders in such efforts.



ISO 22301 Business Continuity Management

Organizations of any size have always striven to manage their risk in some way. Those organizations without a formalized system for dealing with business uncertainties can benefit from a better understanding and structured implementation of risk management. This Business Continuity Management courses are intended for managers and prospective implementers of risk management, and for stakeholders in such efforts.